



Lesotho Government



African Development Bank

SPECIFIC PROCUREMENT NOTICE (SPN):

Date: 28TH September 2020

Grant No: 2100150029943

IFB No: 10

RE-LAUNCH OF CALL FOR EXPRESSION OF INTEREST (EOI) FOR MICROSOFT TRAINING (SYSTEM CENTRE CONFIGURATION MANAGER AND ACTIVE DIRECTORY)

KINGDOM OF LESOTHO

1. The Government of Lesotho (GoL) has received financing from the African Development Bank (AfDB) for implementation of Lesotho eGovernment project and intends to apply part of the agreed amount for this grant to payments under the contract for Capacity building program.
2. The Government of Lesotho in May 2014 embarked on the implementation of the Lesotho eGovernment Infrastructure project which aims at the enhancement of good governance by the deployment of a modern and secure e-government broadband infrastructure. The project focuses on the utilization of ICT on governance frameworks that underpin the effectiveness of public sector institutions. The project further aims to develop institutions and processes that allow the private sector to provide and the people to partake of the benefits of newer technologies. The outcome of the project will include improved internal workings of the public sector leading to reduced financial costs and transaction times; better integrated workflows and processes that would enable effective resource utilization across ministries and various public sector agencies. Specifically, the project shall: i) enhance coordination across ministries, key agencies and local governments; ii) strengthen existing Government data centres and portals; iii) and improve provision of e- services for state building such as automated administrative services including e-payroll, civil registration, e-health, e-procurement, e-customs and revenue management.
3. The services agreed under this assignment is to organize and provide:
ICT training to provide an accelerated skills-upgrade path to support Microsoft Active Directory (AD), Deploy and configure Windows 10 Enterprise, administering AD, Azure AD, System Centre Configuration Manager and Cloud Computing.
4. The training must be organized and undertaken **ONLINE** with a minimum number of 52 x participants in separate tracks. Taking into account the compliance to COVID-19 pandemic prevention guidelines and standards, a different approach, as far as it should be practically possible, to implement the training method should be conducted and carried-out in such a way not to expose training participants to COVID-19 infection.
5. Specific objectives for the training include AD Services to implement Group Policy and perform backups and restores while SCCM Services to understand IT Services management (ITSM), Integrating Cloud services and Virtual Machine Manager.

6. Proposed training methodology:

Track	Purpose	Topics	Duration
Troubleshooting Active Directory Services	How to configure Active Directory® Domain Services (AD DS), implement Group Policy, perform backups and restores, and monitor and troubleshoot Active Directory issues in a distributed environment.	<ul style="list-style-type: none"> • Implement AD DS. • Configure DNS for AD DS. • Configure Active Directory objects and trusts. • Configure Active Directory sites and replication. • Create and configure a group policy. • Configure user environment with Group Policy. • Use Group Policy to enforce security. • Implement an AD DS monitoring program. • Implement an AD DS maintenance plan. • Troubleshoot Active Directory domain services, domain name services, and replication issues. • Troubleshoot Group Policy issues. • Implement an AD DS infrastructure. 	5 days
System Centre Configuration Management	To understand IT Services Management (ITSM), Integrating Cloud services and Virtual Machine Manager	<ul style="list-style-type: none"> • ITSM • Cloud computing • Administering System Centre • Implementing Virtual Machine Manager 	5 days

7. **The Ministry of Communications, Science and Technology, eGovernment Infrastructure Project**, now invites eligible consulting and training services delivery **firms** to indicate their interest in providing these services. Interested **firms** must provide information indicating that they are qualified to perform the services. Such information shall include but not limited to the following:

- a) The profile and technical competence of the consulting and training firm
- b) The qualifications, experience and availability of the professional staff that will be involved in the project:
 - **Team Leader** shall have at least **8 years** proven practical experience in organizing large scale innovative training in developing countries, including the experience in executing training projects in Africa;
 - **ICT Training Coordinator** shall have at least **5 years** proven education and practical experience in the ICT sector and certifications relevant to the ICT trainings, including the experience in executing ICT projects in Lesotho.
 - **Training Mentor** shall have proven **5 years** practical experience in mentoring trainees in developing countries and proven experience in ensuring employability after the training.

c) Description and experience of undertaking at least two (2) similar and relevant projects in last five (5) years (by showing the name of assignment, name and contact address of the client, value, duration, employability records of trainees that graduated the training, etc).

d) Firm must possess the IT platform which automates several functions including registration, student tracking, home assignments, student assessment, access to courses and etc. In order to improve transparency, scalability and quality of the aimed training. Description of the system and proof of the proprietorship to the IT platform shall be provided;

8. Firm will be selected in accordance with the Consultant Qualification Selection (CQS) method. Firms may constitute joint ventures to enhance their chances of qualification.
9. Eligibility criteria, establishment of the short-list and the selection procedure shall be in accordance with the African Development Bank “Rules and Procedures for the use of Consultants”, May 2008 as Revised in July 2012, which is available on the Bank’s website at <http://www.afdb.org>.
10. Interested consultants may obtain further information at the address below during office hours **08:00 to 16:30 GMT +2**, Mondays to Fridays inclusive except Public Holidays.
11. Expressions of interest must be delivered or submitted by email to the address below by Friday 30th October 2020 at 12:30 hrs and clearly mentioned “**Capacity building program for Microsoft training (Active Directory and Systems Centre Configuration Manager)**”.

Attention:

Ministry of Communications, Science and Technology

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E-Government Infrastructure Project

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